



National Finance Center Customer Notification

Date: December 14, 2009

Subject: NFC EmpowHR Network Outages

Database/Customer(s) Affected: All EmpowHR Customers

Dear Customer:

NITC is experiencing intermittent network outages that may affect the EmpowHR production servers for DHS (CV08) and Agriculture/Other Agencies (CV05/06). They are working on the problem and will provide an update as soon as possible.

If you have any questions regarding this notification, please contact the EmpowHR Help Desk at 1-888-367-6955 or via e-mail to nfcempowhr@usda.gov

KW: M5-10-

Tip of the Week

Agencies are reminded to periodically review their reports received from NFC to ensure that the requirement for the report and the number of copies remain valid.